



e@Tamesol – Order Monitor



CONTENT

1	Introduction	3
2	Objective	3
3	Procedure	3
4	Contact	5

1 Introduction

One of the aspects of the Tamesol success resides in the **confidence** that customers deposit in our products. As a company interested in the **preferential treatment** and the client loyalty, Tamesol aims to reach a position of leadership, applying his business ethics.

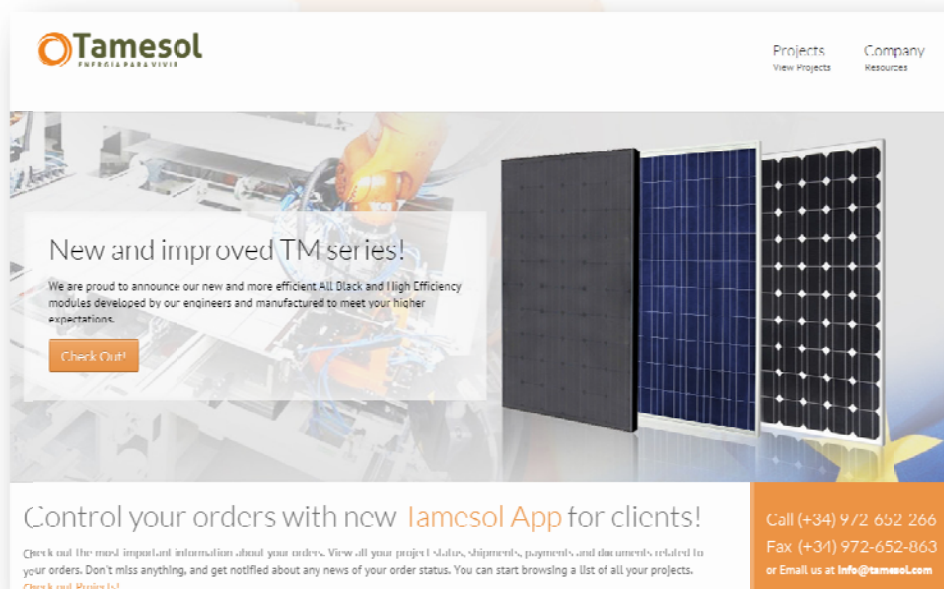
For this reason the following proposal is a demonstration to guarantee Tamesol's compromise with its product, and the customer support in the shipping process with the application of Order Control.

2 Objective

With the purpose to stand out in the photovoltaic market, Tamesol offers a new additional service focused on web application of Order Control. This application allows the Client a good procedure of their projects, shipments, payments and any documents relating to the orders.

3 Procedure

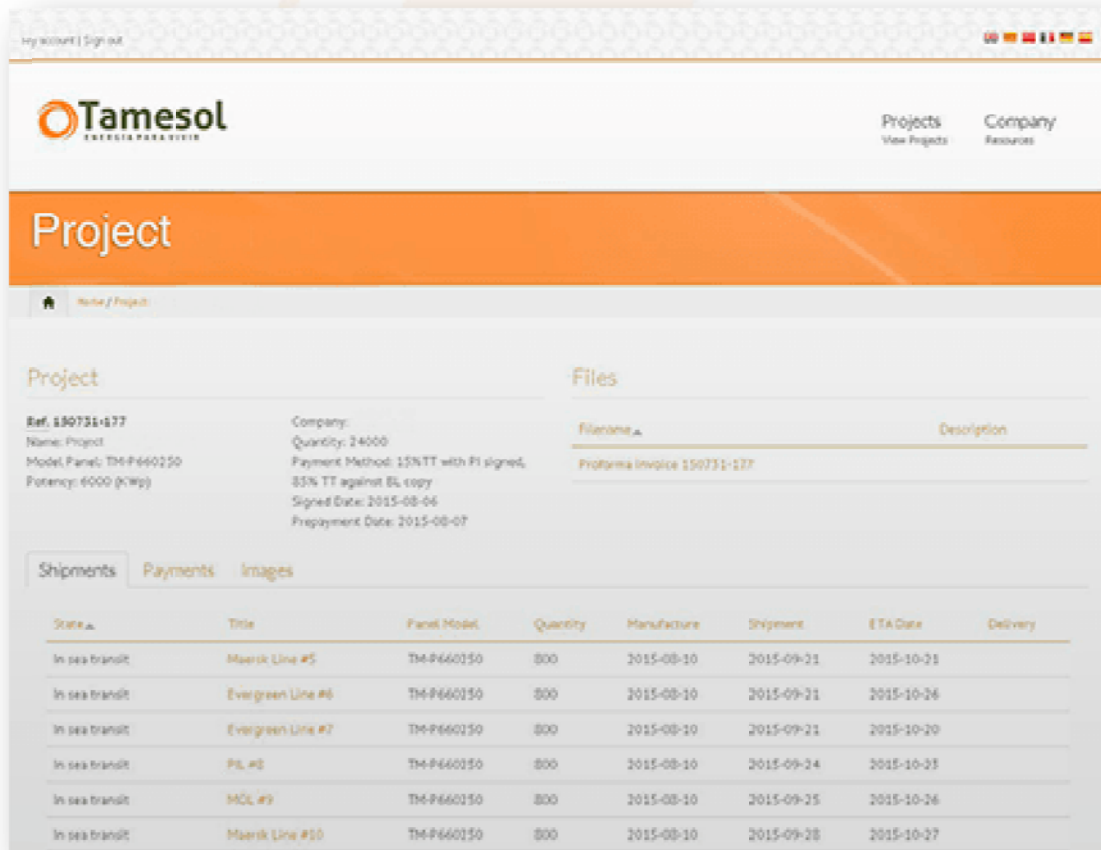
Once the order is made, with a request to your commercial responsible for the registration, an account with a user name and password will be created and the Client will receive it by e-mail. Once the above steps, accessing to the application via the web portal of the company in the Services section, the Client can track the status of his Project. The Client can Access to the information at any time without having to make any call, and during the 24h a day.



e@Tamesol main screen

In addition to tracking the shipment, you can access the management of your payments along with any documents relating to the shipment. This application allows expedite the process of negotiations between Tamesol and Customer, allowing the Client access to any necessary information at any time.

In the image below is an example of how the application from which the Client can see the project(s) with all the corresponding data. In the fixed image there are Client data and project code, and files/documentation. Together with the shipping tab ("Shipments") are payments ("Payments") and images ("Images") tabs.



e@Tamesol image

4 Contact

For more information about this service don't hesitate to contact us.

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